

Health Access SOLUTIONS

Enabling Accountable Healthcare

At Health Access Solutions, we provide the tools necessary for care coordination, which is key to fulfilling the promise of the Accountable Care Organization (ACO) model. Our solutions suite provides the connectivity that allows all players in the healthcare spectrum to connect through the meaningful use of information – and benefit from improved patient outcomes, greater cost-effectiveness, accountability, and increased patient satisfaction.

While intuitively recognized as beneficial, collaborative care has long represented a central struggle among physicians, hospitals, payers and patients – and lack of coordination is acknowledged as one of the fundamental issues that drive up the cost of healthcare year after year. Nevertheless, effective and efficient care coordination has been shown to eliminate redundant testing, reduce costly readmissions, decrease the incidence of medication errors and harmful drug interactions, improve the management of chronic disease, and pre-empt many kinds of acute care episodes.

Health Access Solutions understands that the fundamental tenet of collaborative care is the ability to share information between and among providers, hospitals, health systems, health plans and payers, and patients themselves.

In essence, our solutions suite allows participants along the care continuum to break through data silos with the goal of coordinating care – which, in turn, measurably increases efficiency, promotes effective care management, enhances quality of care and improves clinical outcomes.

Our Web-based solutions facilitate this meaningful cooperation among providers, patients and payers by ensuring that the financial incentives of each party are aligned and that an environment of accountability, efficiency and quality is fostered. These solutions include:



- An electronic health record,
- electronic prescribing,
- personal health record,
- care management,
- authorizations,
- pre-certifications,
- case management,
- utilization management,
- clinical care guidelines,
- disease management and
- analytics.

This extensive platform is underpinned by an integrated health information exchange framework for sharing of continuity of care documents, management of referrals, and secure messaging among patients and providers— all integrating with existing third-party applications.

The solutions also support government legislation such as HIPAA by ensuring secure communications and sustain “meaningful use” health information technology tools, thus allowing you to take advantage of government financial incentives.





For Physicians: The Health Access Solutions comprehensive care and clinical management platform improve patient outcomes while simultaneously aligning provider financial incentives with the interests of patients and payers, resulting in cost-effective quality care.

For Hospitals and Health Systems: Health Access Solutions delivers improved workflows, optimal care collaboration and reduces unreimbursed readmissions.

For Payers and Health Plans: Health Access Solutions is delivering ways to share preventive best practices through advanced care management and analytics. In addition to all this, the patient is now at the center of the model, and able to access and manage his or her own personal health record.

But most importantly, **Patients** benefit from improved quality of care and time-savings across the continuum of care.

The proven technologies offered by Health Access Solutions currently serve more than 31,000 healthcare providers and more than eight million covered lives. Existing Health Access Solutions customers include physician organizations such as North American Medical Management California, Inc. (NAMM), Arcadian and the Hill Physicians Medical Group (HPMG); health plans,

hospitals and county health systems such as Santa Clara County Individual Practice Association (SCCIPA) and Santa Clara Valley Health System; and a large number of care delivery organizations across the National Health Service in the UK.

Features

Health Access Solutions supports data item level semantic interoperability with a variety of interfaces including CDA-HL7 (CCD), HL7v2 and HL7v3. It can also support custom XML, DICOM or file-based interfaces, as well as the exchange of continuity of care documents (CCDs). It interfaces with Surescripts® to exchange prescribing information, and with laboratory systems such as LabCorp and Quest Diagnostics®. Health Access Solutions provides a community master person index with a centralized register of patients and users, and can be configured to support local clinical workflows, encouraging greater user engagement and satisfaction. Finally, the solutions interface with the personal health record for patients to access their own clinical record, thereby helping engage consumers and helping them better understand their healthcare and preventive care needs.

Contact Health Access Solutions

For more information, call 800-753-9079 or visit www.healthaccesssolutions.com.