

# Tax Mantra®

Government

## Constantly changing regulations, consistently evolving user expectations

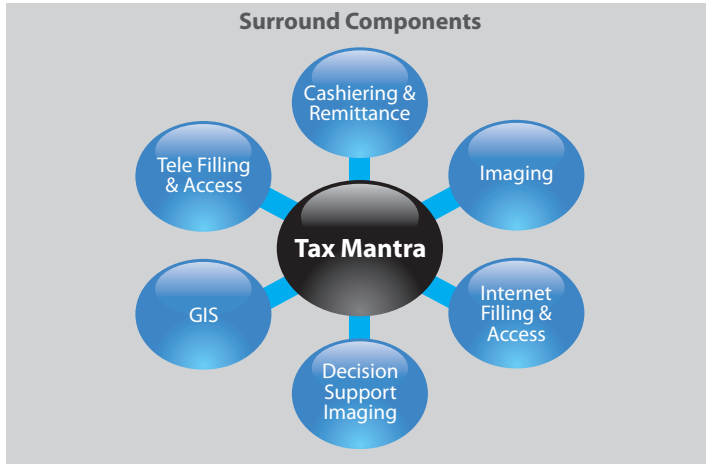
As your tax agency strives to provide efficient and user-friendly services in the wake of these, you need to strengthen it with reliable products and processes. Tata Consultancy Services (TCS) brings you Tax Mantra, a comprehensive solution to cater to the needs of modern tax and revenue enterprises, as well as tax payers. This web-based solution enhances business functionality, supports taxpayer-friendly services and makes tax administration simpler and easier.

### Overview

Modern tax administration requires agile and robust systems to meet the needs of the agencies and tax payers, and support voluntary compliance. Easy to maintain and upgrade, these systems overcome the limitations of legacy systems, and provide a seamless, integrated solution to help all stakeholders access timely and accurate information.

TCS understands these requirements and brings to you Tax Mantra, a complete tax administration solution that can be fully deployed within twelve months. This web-enabled, secure system is user and taxpayer-friendly, and has fully-integrated processes to support an endless number of tax types and business processes. With provision for taxpayer internet based registrations, filing, paying, account updates and status inquiries, it helps you provide enhanced services to taxpayers and increase their satisfaction levels while reducing internal processing times. It has an automated, real-time based task list for users, a dashboard for viewing revenue and performance, and automated audit selection to help your organization. It even provides real-time monitoring of collection of delinquent accounts and has other modules for:

- **Registration.** For acknowledging registration applications; searching for taxpayer's information; providing 360° view of taxpayer information; providing comprehensive reports and notices to taxpayers; and assigning risk to all accounts upon registration.
- **Processing and assessment.** For filing and payment acknowledgments; handling delinquencies; comprehensive searches of accounts; payments and filings; automated notices; identification of inconsistencies in reports, on-line and batch processing.
- **Taxpayer services.** Web enabled for electronic returns and payments; personal account management; FAQ support; and comprehensive information on tax programs.
- **Workflow.** For automated assignment and routing of cases; comprehensive alerts; messages and automatic reminders/to-dos; automatic escalation and automated tracking of information.
- **Performance monitoring and evaluation.** For reports and active monitoring of user performance.
- **Role-based administration.** For security and access control modules; master maintenance; audit trails; process logs and error logs; and comprehensive data archives.
- **Configuration.** For configuring or maintaining new or existing tax & license, their rates and calculations; business processes; work flows; reports and correspondences.



An overview of Tax Mantra® and its components

## Benefits

Tax Mantra brings a host of benefits to your enterprise as well as to the taxpayers.

For tax agency	For taxpayers
<ul style="list-style-type: none"> <li>■ Improves internal functioning of the tax department;</li> <li>■ Enables efficient and transparent tax administration;</li> <li>■ Provides citizen-centric services;</li> <li>■ Improves and increases tax revenue base and collections;</li> <li>■ Supports personalization and collaboration;</li> <li>■ Reduces operational costs and TCO.</li> </ul>	<ul style="list-style-type: none"> <li>■ Offers increased service levels from department;</li> <li>■ Facilitates monitoring and management of taxes;</li> <li>■ Supports self-assessment and self-correction;</li> <li>■ Has provision to claim tax credit and expedite refunds;</li> <li>■ Reduces documentation.</li> </ul>

## Why TCS

TCS has excellent knowledge of tax and revenue and has engaged with many organizations in this space to provide apt solutions. We have over sixteen years of experience in developing integrated tax systems and solutions for global enterprises, with on-time and within budget deliveries. Moreover, we:

- Support constant migration of products to the latest technology platforms and architectures.
- Are certified as CMMI Level 5 enterprise, with the highest levels of process maturity.
- Have a unique engagement approach, where your personnel interact with our experts to ensure continuous knowledge transfer and mentoring throughout the life cycle of the engagement.
- Have an unmatched level of successful engagements in the public sector.

## Contact

To know more about TCS Tax Mantra, contact [na.marketing@tcs.com](mailto:na.marketing@tcs.com)

### About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT and IT-enabled infrastructure, engineering and assurance services. This is delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development. A part of the Tata Group, India's largest industrial conglomerate, TCS has a global footprint and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

For more information, visit us at [www.tcs.com](http://www.tcs.com)

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