

FACE Assessment Tools

High quality assessment is the cornerstone of good practice. FACE assessment tools are nationally-accredited by the Department of Health and used throughout the UK and Ireland by NHS, social care and independent sector organisations.



“The world’s first fully integrated suite of assessment tools and outcome measures for use across health and social care”

The Toolsets

- **Health & Social Care** – a comprehensive, integrated documentation system for health and social care. Contains over 40 generic and specialist tools supporting integrated health and social care working. Accredited by the Department of Health, CAF-compliant and used in over half the country.
- **Mental Health** - a complete documentation system for mental health services, including tools for Adult Mental Health, Older People’s Mental Health, Young People/CAMHS and Perinatal Services. Complies with all national data requirements and incorporating CPA assessment, Risk assessment and a wide range of outcome measures.
- **Risk** - risk assessment and risk management tools for Mental Health, Older People, Learning Disabilities, Perinatal Services, Substance Misuse and Young People.
- **Learning Disabilities** - a complete documentation system for people with learning disabilities, including specialist tools for people who also have mental health problems and epilepsy.
- **Young People*** - specialist tools for young people/CAMHS. Includes a holistic assessment for young people with complex needs and a dedicated risk assessment.
- **Substance Misuse** - specialist toolset for Addiction services, including core assessment, risk assessment, substance use history and forensic history.
- **Mental Capacity & DOLS*** - assessment tools meeting all legal requirements of MCA and DOLS.
- **Telecare*** - specialist toolset for telecare evaluation, prescription and outcomes monitoring.
- **Person-held Record** - purpose-designed personal record folder for holding FACE documents in the home.

** available standalone as well as embedded within other toolsets.*

What is a FACE toolset?

Every FACE toolset is a complete documentation system tailored to the needs of the relevant care group. The toolsets include both generic and specialist tools and support:

- Holistic, person-centred assessment
- Integrated multi-professional and multi-agency working
- Care and support planning
- Review
- Personalisation and resource allocation
- Carer involvement
- Outcome measurement
- Risk assessment and risk management
- Long-term conditions management

The product of 20 years’ development work involving hundreds of practitioners, service users and carers, FACE Assessment toolsets are guaranteed to meet all clinical, management and national requirements. They are updated regularly with the involvement of our user network and we are constantly seeking to both improve existing tools and design new tools to meet emerging needs.

Focus on outcomes

The FACE approach to outcomes is to embed outcome measurement in routine practice rather than treat it as a separate parallel activity. Consequently, outcome measures are included within the FACE assessment tools so that measures of outcome can be readily derived from our tools. FACE outcome measures include:

- Measures of health and social well-being
- Quality of life outcomes measures
- PROMs (patient-reported outcome measures)
- Personal goal achievement

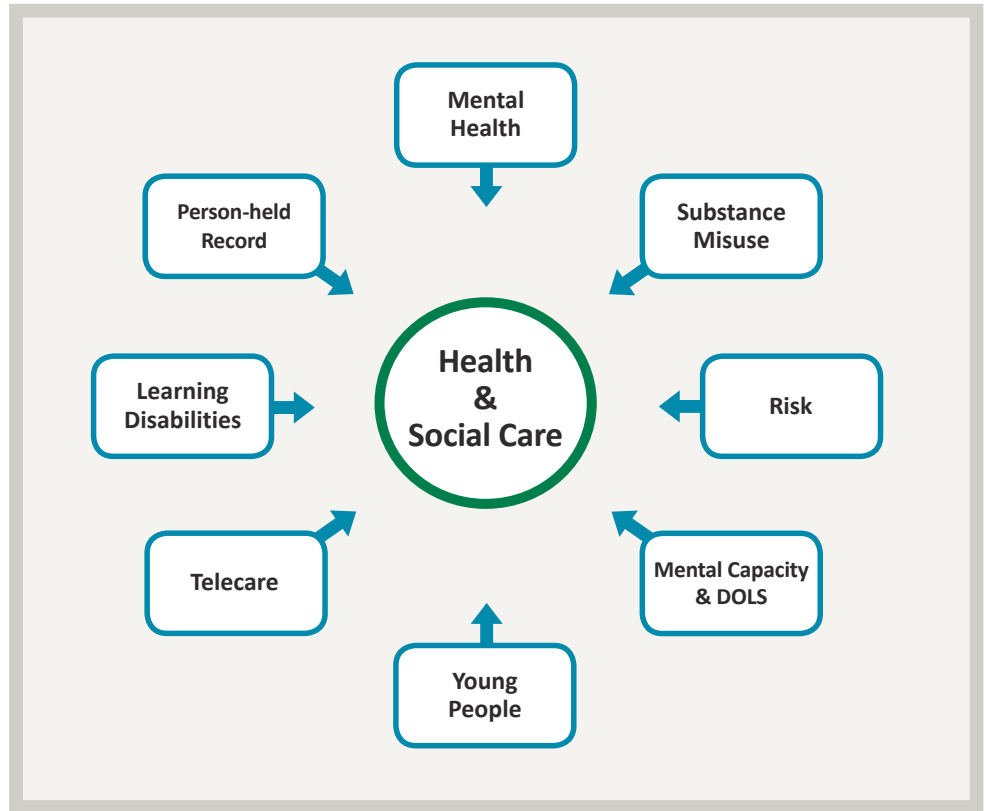
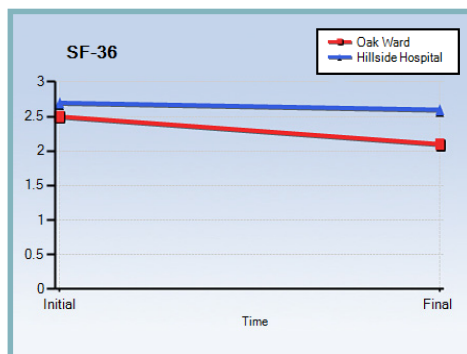
Use of these measures is supported by academic collaborations and centralised databases.

Outcomes software

Our award-winning outcomes software suite provides a complete easy-to-use solution to the outcome measurement requirements of health and social care practitioners, managers, providers and commissioners.

The software provides accessible, immediate feedback at individual service user, practitioner, management and strategic levels. Attractive graphs and charts provide views of both high-level and in-depth outcomes for both individuals and groups, whilst the software calculates all the basic statistics required for routine purposes.

The software also allows you to compare and benchmark the outcomes of any required team, group or intervention e.g. the graph below suggests that patients on Oak Ward seem to improve more than patients for Hillside Hospital as a whole.



Paper and electronic use

FACE tools may be completed either on paper or electronically. Our clinical software enables easy collection, printing and analysis of all FACE tools and FACE tools are also available from most major health and social care software suppliers. The tools can also be completed on mobile devices such as digital pens.

Training and support

We take a personal interest in helping you make best use of FACE tools. Our helpdesk is just a call or email away. The customer area of the website enables users to provide feedback, make suggestions for change, report problems or download drafts of new developments. Your feedback is always welcome!

All toolsets include high quality supporting documentation and training materials and we provide on-site training for new users of the tools, through our network of experienced FACE trainers.

In addition, we run a central training programme for people who wish to become 'expert users' of FACE. This course is designed for senior practitioners or trainers who will be taking a lead in implementing FACE in their organisation.

E-learning

Over the past year we have made a major investment in the development of e-learning materials. Our new e-learning packages provide a simple, low cost method for practitioners to keep up to date with developments and hone their skills in their own time.

E-learning packages are being developed to support ongoing use of all components of all the toolsets.

User groups

We pride ourselves on our extensive network of users. There are regular FACE national user groups for each of the main FACE toolsets (Health and Social Care, Mental Health, Learning Disability, Young People, Substance Misuse). Our user groups determine new developments and provide a forum to exchange ideas on use of the tools. All FACE users are welcome to attend all meetings.

More information

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