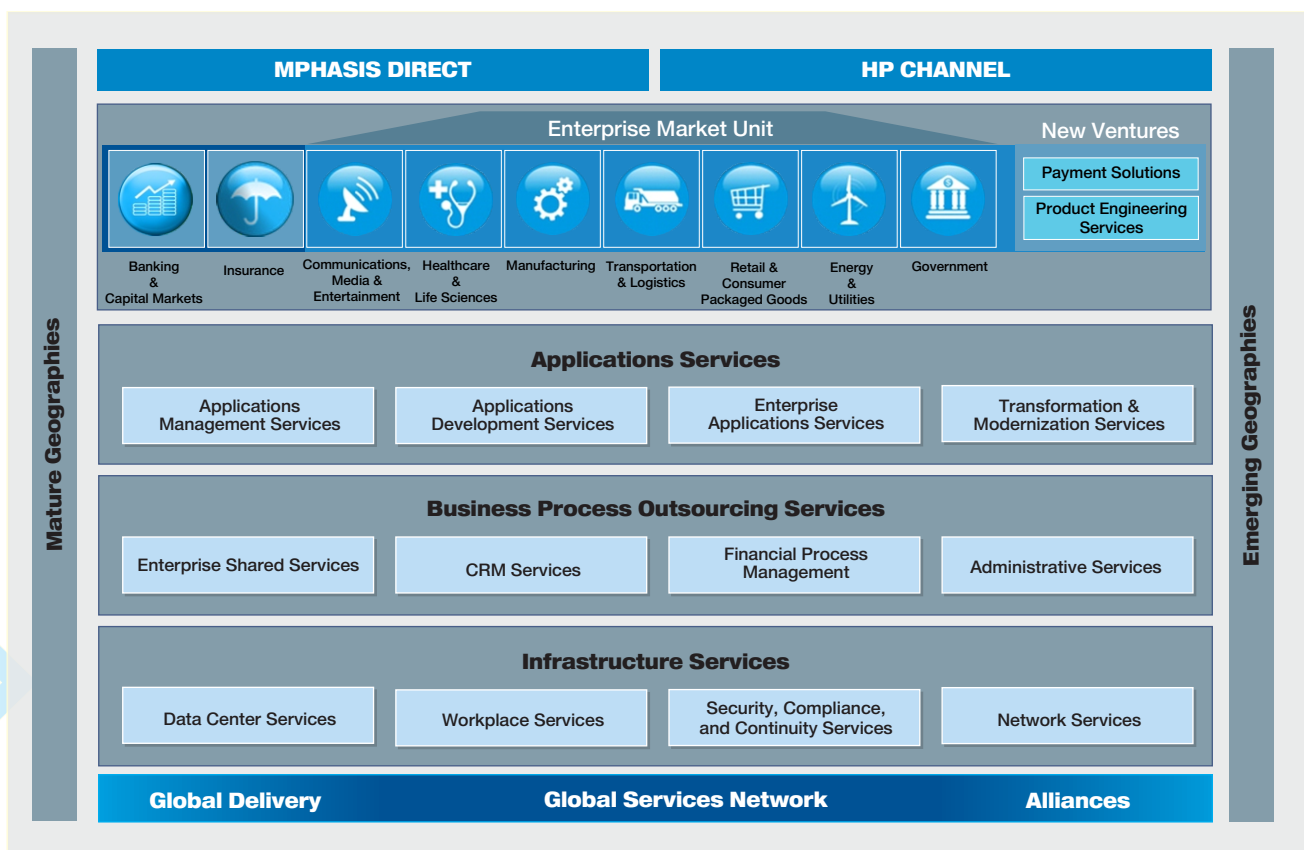


MPHASIS OVERVIEW



Mphasis delivers Applications services, Infrastructure services, and Business Process Outsourcing (BPO) services globally through a combination of technology know-how, domain, and process expertise. Our results focus on real improvement in business performance for our clients.

We bring to our clients a credible and experienced global leadership team driving service delivery through the next generation global delivery model. Our unique strength lies in our ability to provide integrated solutions involving Applications, BPO, and Infrastructure Services. The convergence of technologies such as web services, workflow, and business performance monitoring along with business intelligence and customer focus drive all our services' delivery offerings. We service clients in Banking & Capital Markets, Insurance, Communications, Media & Entertainment, Healthcare & Life Sciences, Manufacturing, Transportation & Logistics, Retail & Consumer Packaged Goods, Energy & Utilities, and Governments across the globe.



Our Application Development and Maintenance capability ensures process improvement through automation, integration, and instrumentation. We provide services in Enterprise Application Integration, .NET, Applications Modernization, Enterprise Portals, Usability Engineering, Testing, Security, and Engineering services such as research & development, product development, and embedded services. We excel in agile and collaborative development building highly effective applications in short cycles leveraging offshore centers.

Mphasis BPO provides high quality, value added voice, and transaction based services to Fortune 500 companies worldwide. Our specialized services in Customer Sales & Support, Technical Support, Finance & Accounting, Supply Chain Management, Content Management, and Human Resources Outsourcing across various industries enhance your value proposition as well as your profitability.



Our Infrastructure Services include Data Center services, Workplace services, Security services, and Network services which are provided in the most consistent, and cost-effective manner, leveraging our Global Delivery Model.

Mphasis Differentiators

- Thought leadership, innovative solutions, and global presence
- Proven technology, domain, and process expertise for integrated offerings
- Flexible, customer focused, and performance-driven engagement models
- Architect Community : Crafting high-end technology solutions and leading enterprise architecture initiatives
- Process innovations to drive business process optimization

The Mphasis Learning Academy in Mangalore provides training in technology, business domain, processes, tools, and interpersonal skills to new graduates joining the Applications and Infrastructure Services core delivery units. The academy offers ongoing support and mentoring in areas of leadership and business skills in all levels of the organization.

We, at Mphasis, believe in value co-creation for all our stakeholders - employees, clients, shareholders, and the community that we live in. Our success echoes our ability to imbibe and live by our values of being **Open, Transparent and Honest, Collaborative, Demanding Excellence, and Honoring our Commitments**. We are constantly transitioning ourselves from problem solvers to strategic advisors.

Mphasis is actively engaged in Corporate Social Responsibility (CSR) activities, and encourages employment of otherwise qualified, but disabled people.

Mphasis is a performance based company, dedicated to outstanding customer service building long-term relationships with our clients. Our capabilities provide innovative solutions by sustainable cost savings and improved business performance through flexible engagement models. With Mphasis as a preferred partner, you don't just get an outsourcing supplier, you get a partner who can deliver the future technology needs for your service.

The certifications and accolades we have received till now are a testimony to our unwavering focus on quality, growth, and success.

Certifications

ISO 9001:2008

SEI CMMI Level 5

ISO/IEC 27001:2005

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